7573 10178 Guest Relations Employee (m/f/d) Find out more about our Parkhotel Egerner Höfe here: 5-star superior hotel 55 km south of Munich 108 rooms & suites 3 restaurants and lounges, including the gourmet restaurant Dichter (1 Michelin star // 3 red toques Gault Millau // 9 Gusto pans // 4 gourmet points ) Authentic event location Egerner Alm on the hotel grounds for private celebrations and events 4 conference rooms Hotel courtyard cinema with 20 seats Idyllic hotel park with 5,000m², unobstructed view of the surrounding meadows and mountains 1,500m² Mangfall Spa with swimming pool for swimming out Gym as well as a yoga and TRX studio We stand for a family environment, authentically lived traditions and sustainable management. #real enjoyment #quiet luxury The Parkhotel Egerner Höfe is more than one of the most beautiful hotels on Lake Tegernsee. It is a place where the employees live the hotel and catering industry to the fullest. Work where others go on vacation: Breathtaking nature from lake to mountain. A place where contemporary architecture meets Bavarian lifestyle. We are personal, honest and warm. If you find yourself in it, you will become a part of us! Your tasks: Host and first contact for questions and requests from our guests Personal and individual support for our guests with the aim of optimal guest satisfaction Complaints and complaints management including answering all guest comments Acceptance, processing, evaluation and analysis of guest feedback Support for the front office Teams in all areas, assumption of shift work You have: A warm, positive charisma and passion to inspire our guests A completed hotel management training and experience at the hotel reception in the upscale hotel industry is an advantage Organizational talent and like to plan Creativity, flexibility and team spirit Communication skills Very good knowledge of German Spoken and written   Foreign language skills at least in English General computer skills (Office applications) We offer you: Pay above the collective agreement A permanent employment contract A 5-day week working time account with the possibility of compensation Family working atmosphere with motivated and helpful colleagues Honesty and a high degree of respect Personal development and further training Generous catering in our Spezlstubn Relaxation during breaks in our modern employee lounge Employee benefits in-house Regular regulars’ table away from home Discounts on corporate benefits (cross-industry benefits) Inexpensive staff accommodation (subject to availability) Free employee parking spaces (subject to availability) We look forward to Your application! guest attendant None 2023-03-07 16:06:04.845000